

10 BGT System Security

- The BusinessGT system is built on a Microsoft platform, using the latest Visual Studio tools, using a full SQL database (so SSAS can link to it) and is accessed through ASPX pages in a single DLL.
- The entire system runs in our own server farm, in an extremely secure location in Reading in Berkshire.
- We have full electronic protection enabled using firewalls, iis and secure control of software. You may not access your BGT system in the server farm except through your website interface. Non http protocols are not enabled.
- Your system is constructed from a separate, unique SQL database, and large number of ASPX programmed pages. Your system is not shared with any 3rd party.
- Email is held separately from your BGT system, though in the CRM some copies of emails to and from clients are kept. Passwords are common between the BGT system and your BGT email account. Update one, and the system will update them all. You can access the email account using Outlook or similar, and we will release a webmail interface for mobile phones before the end of September 2018.
- Secure Website: As an option, clients can request their system be placed on a “secure server”. Generally, we recommend you do not do this as it is not necessary as it is unlikely that you will store such highly sensitive data in your database to warrant the cost until you employ more than five staff. Bear in mind that this “secure” facility was introduced by Google to better predict your buying habits.
- It is not possible to access any page without being logged on.
- In order to browse the website, every anonymous user is logged on – but they only have permissions as set in the User Admin section.
- The pages are built to deny access to any hacker or other person who does not have a genuine username and password.
- There are an infinite number of permission levels possible (we use 6), and these are awarded through membership of the user of a “System Contact Group”.
- In addition, users need “Role Permissions” to be able to access the main parts of the system: Website, Email, Accounting, Sales, Purchases, CRM and Projects.
- There is always at least one MASTER user of the system who has maximum permissions and can change anyone’s password, email, username, or access rights. We deem this person to be responsible for buying credits as the system needs them – and will contact them as necessary.